

Handling of Personal Data

DILFs collection of personal data operates within the General Data Protection Regulation (GDPR), which is the current EU-Law on data protection and privacy. The data you provide will be archived in terms with the applicable legislation e.g. the accounting law and the Marketing Practices Act.

Formålet med indsamlingen af informationer tjener forskellige områder:

The purpose of collecting data serves various of areas

- Commitments. To fulfill our commitment to you as a member or recipient of a performance – e.g. purchase, billing and customer service/ member service.
- Customer – and member service. Enables us to perform customer and member service via. Web, email or phone. It also enables us to answer questions regarding your order or previous orders, correct possible mistakes and guide.
- Marketing. Through data we can show you what we assume is relevant for you.
- Satisfaction guarantee. Used to improve your experiences when participating in events, courses or conferences.
- The law. To uphold the applicable legislation.

Profiling

DILF creates individual customer and member profiles based on retrieved data pulled from various data sources and categories, with the purpose of improving your experience with DILF as well as tailoring offers and services fitting your needs.

Weekly information mails

Upon inquiry or registration as a member you will automatically receive our information mails once a week. The mails are executed by our third-party software which upholds the General Data Protection Regulation (GDPR). As a member part of the service these information mails, by unsubscribing this service your membership will change as well. If you are not yet a member of DILF you can unsubscribe these mails at any given point or time at

mail@dilf.dk

Access as well as changes, updates or removal of data

As a member or as part of our network you have the right to access the collected data categories (article 15, 16 and 17) you can furthermore, oppose to registration pursuant to relevant acts in the General Data Protection Regulation (GDPR). In terms of a relevant enquiry we will update, amend or remove private information which we control, provided that the request upholds the law.

DILF can reject requests which without reason is repeated, requires disproportionate technical changes (e.g. developing new systems or demands significant changes to the existing processes), or affects other individual's personal data. All queries regarding these shall be sent directly to the Secretariat via mail@dilf.dk

GENERAL TERMS AND CONDITIONS

CONFERENCES/THEME DAYS

Price

The prices are exclusive of VAT and covers documentation material, lunch and coffee. Accommodation and any food besides what is offered at the event are not included in the price.

Cancellation

If a cancellation is made no later than 30 days before the event is held the participation cost can be refunded – but 10 % in administration fee will be deducted. If cancellation is made no later than 14 days before the event is held 50 % of the participation cost must be paid. If cancellation is made 14 days or less before the event is held the entire participation cost must be paid. In case you are prevented from participating a colleague is of course welcome to participate instead. DILF must as fast as possible be informed about this. The invoice will be corrected according to the new participant's membership status.

Changes

DILF reserves the right to reject direct competitors to the speakers, company visits and sponsors at the event.

DILF reserves the right to make changes in the program.

NETWORK MEETINGS

Price

It is free for members of DILF to participate in networking meetings. Non-members can participate in return for payment.

Registration/cancellation

Registration for DILF's networking meetings is required and the registration is binding. In case of cancellation this must be done written. In case you are prevented from participating a college is of course welcome to participate instead. DILF will add a "no-show-fee" if a registered participant does not show up at the event and if the concerned did not cancel prior to the event. The "no-show-fee" is 500 DKK exclusive of VAT (cancellation from non-members is not credited).

COURSES

Price

All prices are exclusive of VAT. The prices contain (if nothing else is stated):

- Food and beverages
- Accommodation between the days of the course if it is a two-days residential course
- Course materials

Note

At residential courses accommodation between the days of the course is included in the price and participants are advised to participate in the entire event. It is considered a package and therefore DILF cannot repay amounts corresponding to an accommodation if this is not used. Accommodation, food and beverages besides the course are not included in the price.

Cancellation

If cancellation is made no later than 14 days before the event is held an administration fee of 500 DKK will be charged. If cancellation is made 14 days or less before the event is held the entire participation cost must be paid. In case that you are prevented from participating a college is of course welcome to participate instead. DILF must be informed about this. The invoice will be corrected according to the new participant's membership status.

Changes

DILF reserves the right to reject direct competitors to the speakers, company visits and sponsors at the event.

MEMBERSHIP

WITHDRAWAL

Withdrawal can only be done written. Either no later than a month after the receipt of the contingent collection for the concerned financial year with effect from the year's beginning, or before the financial year's end with effect for the coming financial year. By cancelling your membership, you will be part of our lead pool and will therefore still receive the Information mails, you will also get contacted if there should be anything in context with your previous membership we think you might find of relevance. You can unsubscribe at any point by contacting the Secretariat at mail@dilf.dk